ACES Online Supervisor Guide

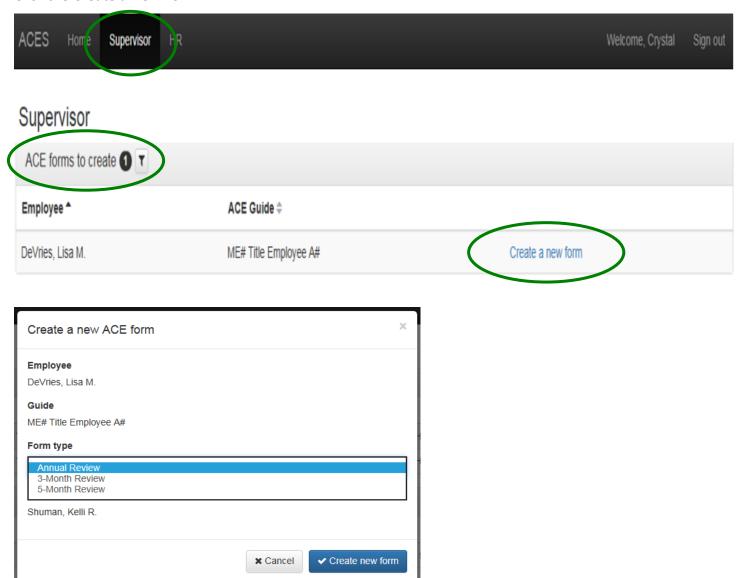
Go to https://aces.sdbor.edu/.

Use your <u>SD Mines network username and password</u>.

Creating ACE Form:

Click on your Supervisor tab at the top. Employees will be listed under ACE Forms to Create.

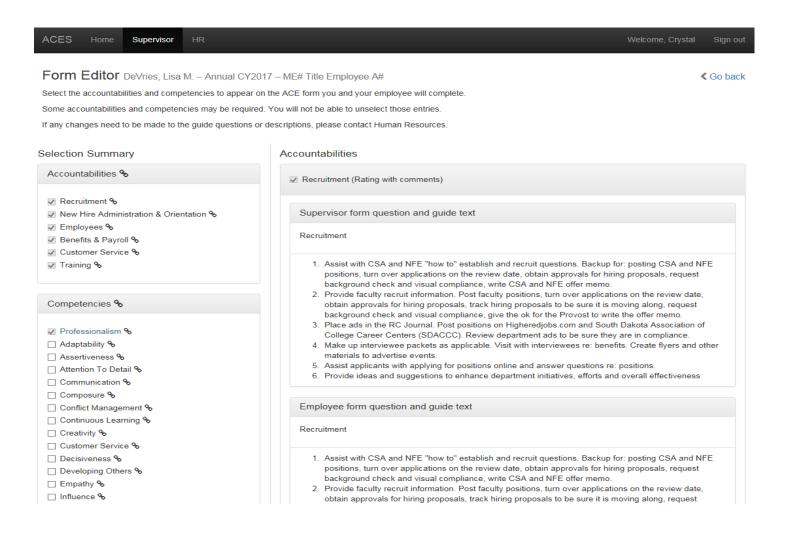
Click the Create a New Form.



Change Form Type to Annual Review (3- and 5-month forms used for new employees during the probationary period). Your supervisor will be listed as the Administrator (Next-Level Supervisor).

Click Create Form.

The next screen will look similar to the example; listing all Accountabilities (job duties), 22 Competencies, and Development Opportunities/Goals to the left, and full descriptions to the right.

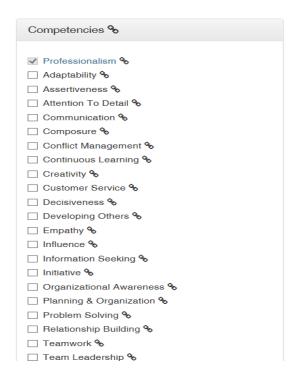


Verify the Accountabilities are correct. These tasks were pulled from the employee's online job description.

- The title is the overall task and the specific tasks are numbered just below the title.
- You will see that each overall task currently shows two sections "Supervisor form question and guide text" and "Employee form question and guide text." These sections are exactly the same. This shows up separately to show what both the supervisor and employee will see. Once this ACE Form is approved, each person will only see their appropriate questions and text.

If any changes need to be made to the Accountabilities, contact Human Resources.

For the Competencies, Professionalism is already checked as it is required. Select 7-9 other Competencies.

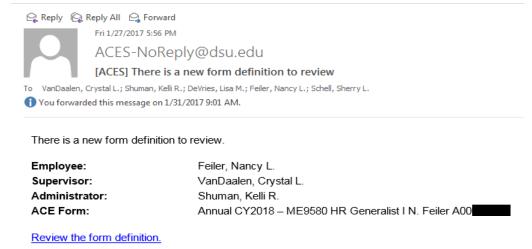


Once you have verified the Accountabilities are correct and selected 8-10 Competencies, click Save and submit to HR.



HR will then review and approve the ACE Form.

Notification emails are sent when an Employee, Supervisor, Next-Level Supervisor and HR receives an ACE Form. This will occur at the beginning of the year when creating the annual form, and at the end of the year when ACE Forms are being routed for approval and signatures. Emails will look similar to this: (the @dsu.edu will be changing to @sdbor.edu)



Activating Employee's ACE Form:

Once approved by HR, click on the link provided in the email, or the Supervisor tab on the ACES website. The employee will be listed under ACE Forms in Development.

Click Activate Form.



Verify by clicking Activate this form.



The ACE Form will now be under Active ACE Forms under the Supervisor tab. The supervisor and employee now have access to the ACE Form to enter comments and ratings. The ACE Form is also available under the Home tab.



To enter comments and ratings, click on the hyperlink to open the employee's ACE Form.

Entering Comments and Ratings to ACE Form:

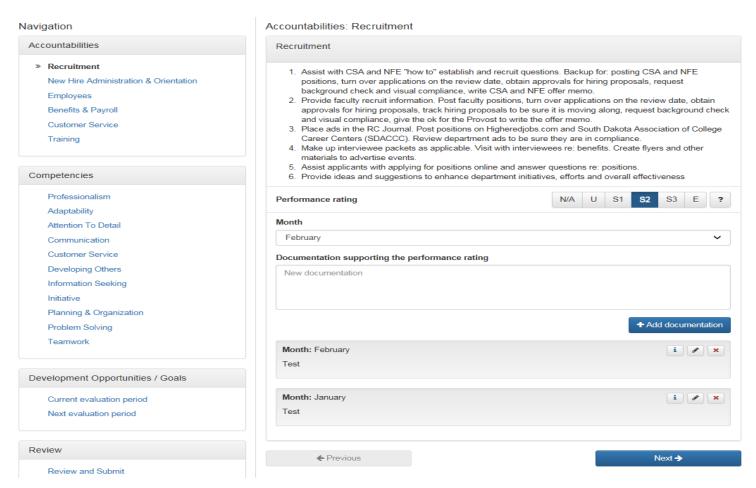
For each Accountability and Competency, select the month from the dropdown box. <u>The dropdown-month</u> box will always default to the current calendar month.

Enter comments for the selected month. You do not need to add comments for each month, but there should be sufficient overall comments to support the annual rating.

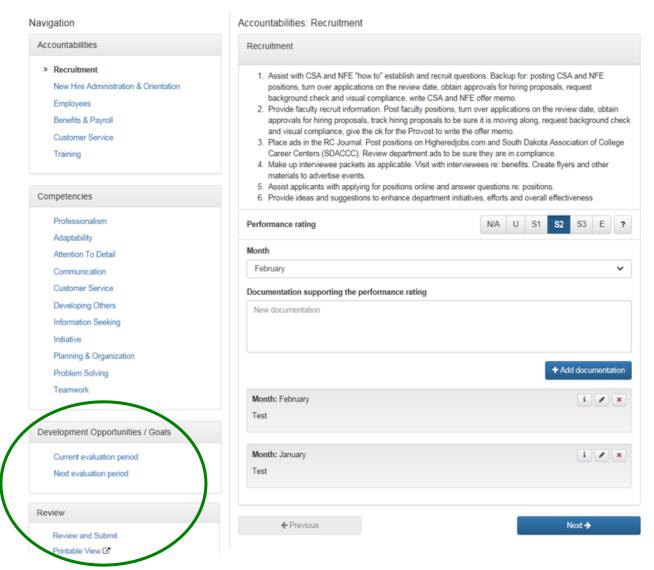
Click Add Documentation.

At the end of the year, select the annual performance rating for each Accountability and Competency. <u>The rating is for each Accountability or Competency for the entire year.</u> Comments and ratings can be edited throughout the year; ratings should not to be selected until year end.

To move to another Accountability or Competency, either click on the link in the left column or "Previous" and "Next" buttons at the bottom of the page.

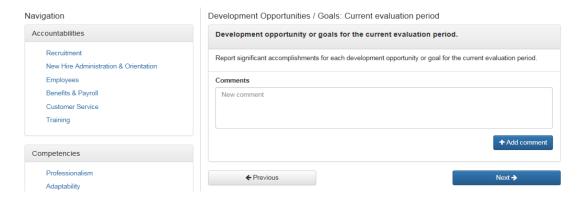


Entering Goals and Viewing ACE Form:



To enter Goals, click on Current or Next Evaluation Period and add comments.

Click Add Comment.



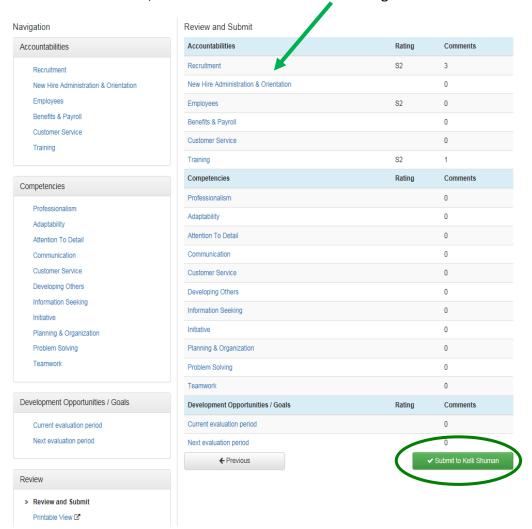
The <u>Printable View</u> function allows supervisor's to print the employee's ACE Form.

Click on Review and Submit to review all ratings and comments.

Reviewing and Submitting ACE Form:

The Review and Submit link will provide a summary of all ratings and number of comments entered.

To edit the ACE Form, click the link to the left of the rating or use the "Go Back" button.

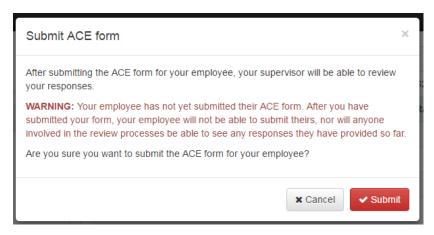


EMPLOYEE MUST SUBMIT THEIR SELF-ASSESSMENT TO THE SUPERVISOR BEFORE THE SUPERVISOR CAN SUBMIT THEIR ACE FORM TO NEXT-LEVEL SUPERVISOR. Supervisor must have Employee self-assessment before sending on to Next-Level Supervisor for approval. To verify if the supervisor has received ACE Form from the employee, go to the Homepage.

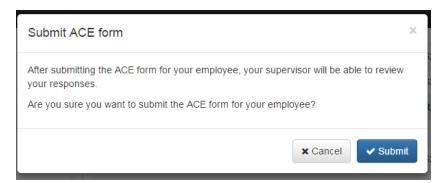
If status shows "submitted to supervisor," the Supervisor has received the employee Self-Assessment and can submit to the Next-Level Supervisor.



If you submit to Next-Level Supervisor before receiving the Employee self-assessment, you will receive a warning message: <u>Click Cancel</u>. If you submit in error, contact HR.



When you have received the Employee's self-assessment and completed/reviewed the form, submit the completed ACE Form to the Next-Level Supervisor for review/approval. This should show the first and last name of the Next-Level Supervisor.



The Form Status can been seen on the Supervisor tab.

Supervisor



Supervisor and Employee Submission Notes:

<u>Late November/Early December</u>: Employees and Supervisors should both have comments and ratings in their ACE Forms.

- Employees submit self-assessment to their Supervisors prior to Supervisors completing annual review.
- Supervisors submit the initial ratings and supporting comments to the Next-Level Supervisor for review and comment.

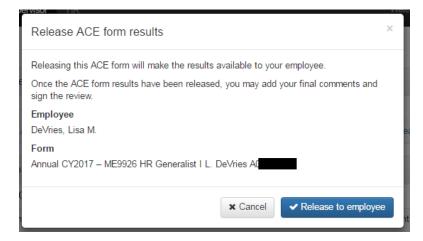
Form Submission and Routing Process:

- Supervisor submits the ACE Form to the Next-Level Supervisor.
- Next-Level Supervisor reviews both the Supervisor and Employee ratings and comments, and may:
 - Return the ACE Form to Supervisor with comments or suggested edits.
 - Approve the ACE Form. (submit to HR for review)
- Once Approved by Next-Level Supervisor, HR reviews all ratings and comments, and may:
 - Return the ACE Form to Supervisor with comments or suggested edits.
 - Approve and release the ACE Form back to the Supervisor.
 - The Supervisor will receive notification email. Click "Release to Employee," found under the Supervisor tab.

Supervisor



Verify the release of results by clicking Release to employee.



Review the ACE Form prior to the Employee's Annual Review meeting by clicking on the ACE Form title. The Supervisor and Employee will then meet to discuss Employee's annual review.

Final Review (completed after the Annual Review Meeting):

Employee and Supervisor will add additional comments and sign <u>following</u> the Employee's Annual Review Meeting. If changes need to be made to the comments or ratings, contact HR.

Supervisor view before Employee has signed:

Supervisor



Supervisor view <u>after</u> Employee has signed:

Supervisor

ACE forms ready to sign 1 ▼		
Employee *	ACE Form ≑	Form Status \$
DeVries, Lisa M.	Annual CY2017 - ME9926 HR Generalist I L. DeVries A00000966	Waiting on your signature.

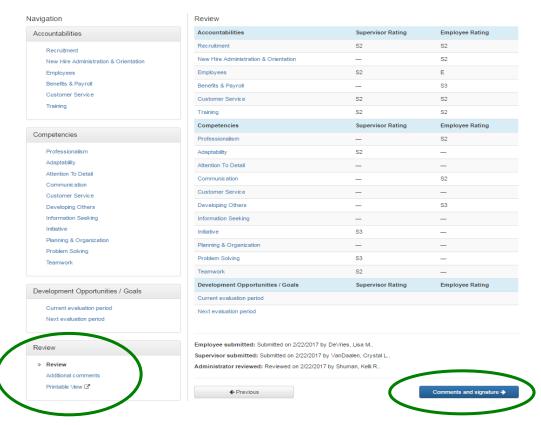
Once the Employee has signed, Click on the ACE Form title for a final review.

Click the Accountability or Competency links to review Supervisor and Employee comments and ratings.

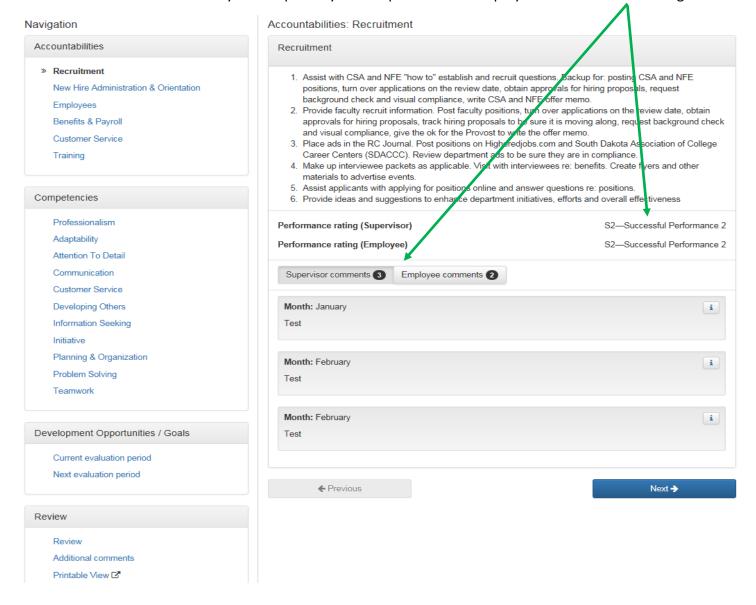
Click Review to see a summary of all ratings.

Click <u>Additional Comments</u> or <u>Comments and signature</u> to view Employee comments, add Supervisor comments, and sign.

Click Printable View to print Form.



View of individual Accountability or Competency with Supervisor and Employee Comments and Ratings:



View Supervisor and Employee Comments by clicking on the appropriate tab.

To move to another Accountability or Competency, either click on the link in the left column or "Previous" and "Next" buttons at the bottom of the page.

Click the hyperlinks to view <u>current period</u> and <u>next period</u> Development Opportunities /Goals.

The Review link or "Go Back" button takes the Supervisor back to the summary screen.

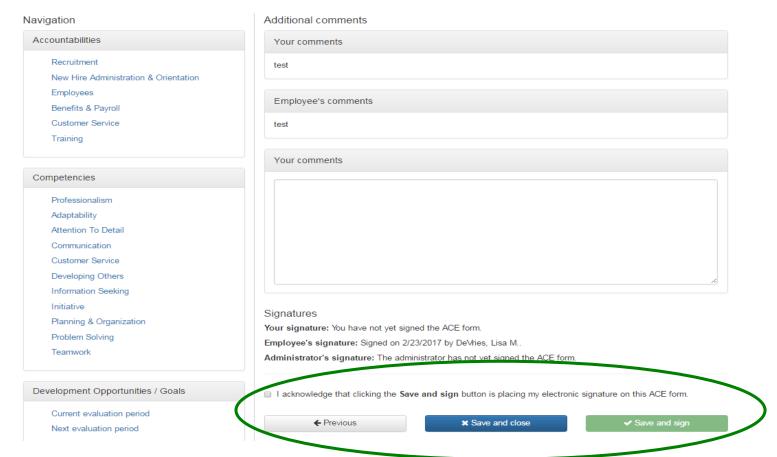
Click <u>Additional Comments</u> or <u>Comments and signature</u> to view Employee comments, add Supervisor comments, and sign.

The <u>Printable View</u> function allows Supervisor to print the employee's ACE Form; includes Supervisor and Employee comments/ratings.

Final Comments and Signature:

Click <u>Additional Comments</u> or <u>Comments and signature</u> to view Employee comments, add Supervisor comments, and sign.

Following the Employee's Annual Review Meeting, a minimum of one additional comment must be entered. (If desired, add comments before Employee's Annual Review Meeting.)



Check the Acknowledge box.

Click Save and Sign. The ACE Form will now be pending the Next-Level Supervisor's review and signature, and sent onto HR for finalization and reporting.

The Supervisor tab will show a Form Status of "Waiting on Administrator's signature."



Once the Next-Level Supervisor signs the Final ACE Form, it will move to Completed ACE Forms under the Supervisor tab.



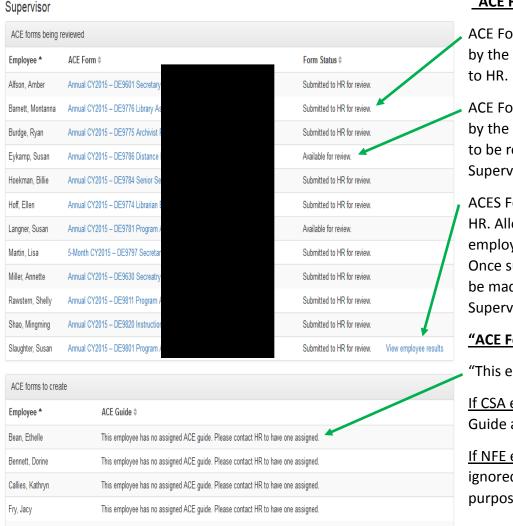
ACES Online Next-Level Supervisor Guide

Go to https://aces.sdbor.edu/.

Use your <u>SD Mines network username and password</u>.

Reviewing ACE Forms for Approval:

Click on your <u>Supervisor tab</u> at the top. Employee ACE Forms that have been submitted to the Next-Level Supervisor will be listed under ACE Forms being reviewed.



"ACE Forms Being Reviewed" section:

ACE Forms that have been approved by the Next-Level Supervisor, and sent to HR

ACE Forms that have been submitted by the First-Level Supervisor, needing to be reviewed by the Next-Level Supervisor.

ACES Forms have been approved by HR. Allows the Supervisor to see employee results for direct reports. Once submitted to HR, no changes can be made unless HR returns to Supervisor.

"ACE Forms to Create" section:

"This employee has no assigned guide"

<u>If CSA employee</u>: Contact HR to have a Guide assigned.

<u>If NFE employee</u>: These may be ignored. (Required for routing purposes)

Click Employee's ACE Form to view comments from the Supervisor and Employee.

Review annual ratings and the count for the number of documentation entries.

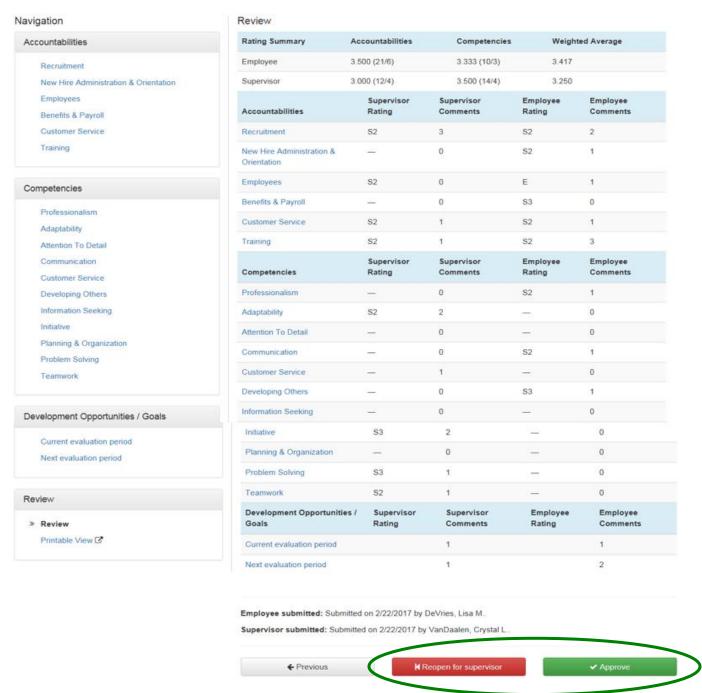
Click the Accountability or Competency links to view comments from the Supervisor and Employee.

The Next-Level Supervisor will either:

Reopen for/Return to Supervisor for edits to comments or ratings in the ACE Form,

OR

 Approve the ACE Form. The Form will then go to HR for review and approval for Annual Review Meeting to be completed by Supervisor and Employee.



Navigation Accountabilities: Training Accountabilities Training Recruitment on 1 with employees/sur 1. Train employees on PPLA, ACES (supervisor and employees), and work New Hire Administration & Orientation as needed. 2. Provide informational sessions on benefits changes when applicable Employees 3. Assist with other HR-related trainings when applicable Benefits & Payroll Performance rating (Supervisor) S2-Successful Performance 2 **Customer Service** » Training Performance rating (Employee) S2-Successful Performance 2 Supervisor comments 1 Employee comments 3 Competencies Month: February i Professionalism Adaptability Attention To Detail Communication **←** Previous Next → **Customer Service Developing Others** Development Opportunities / Goals Current evaluation period Next evaluation period

View of individual Accountability or Competency with Supervisor and Employee Comments and Ratings:

View Supervisor and Employee Comments by clicking on the appropriate tab.

Review

Review Printable View 2

To move to another Accountability or Competency, either click on the link in the left column or "Previous" and "Next" buttons at the bottom of the page.

Click the hyperlinks to view <u>current period</u> and <u>next period</u> Development Opportunities /Goals.

The Review link or "Go Back" button takes the Next-Level Supervisor back to the summary screen.

The <u>Printable View</u> function allows Next-Level Supervisor to print the employee's ACE Form; includes Supervisor and Employee comments/ratings.

Final Review (completed after the Annual Review Meeting):

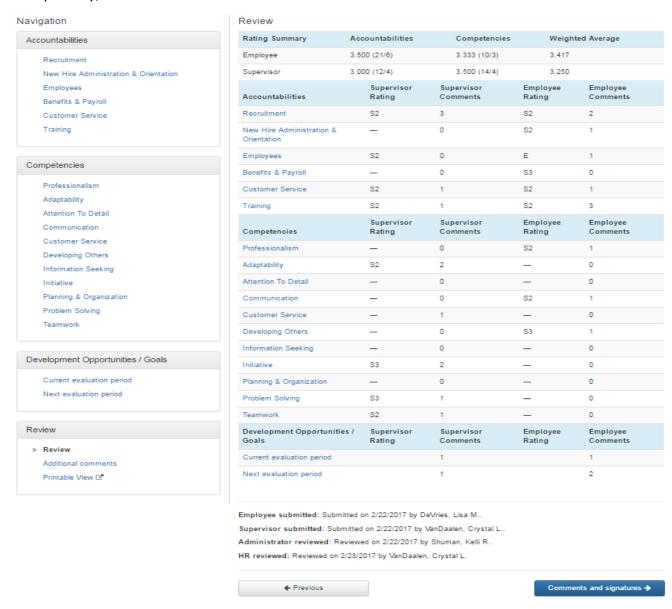
After the Employee's Annual Review Meeting, the Employee and Supervisor will add final comments and sign. Next-Level Supervisor will receive notification email, stating the ACE Form is ready to sign.

Under the Supervisor tab, forms requiring the Next-Level Signature will be under the ACE Forms ready to sign. Click the Employee's ACE Form title.

Supervisor

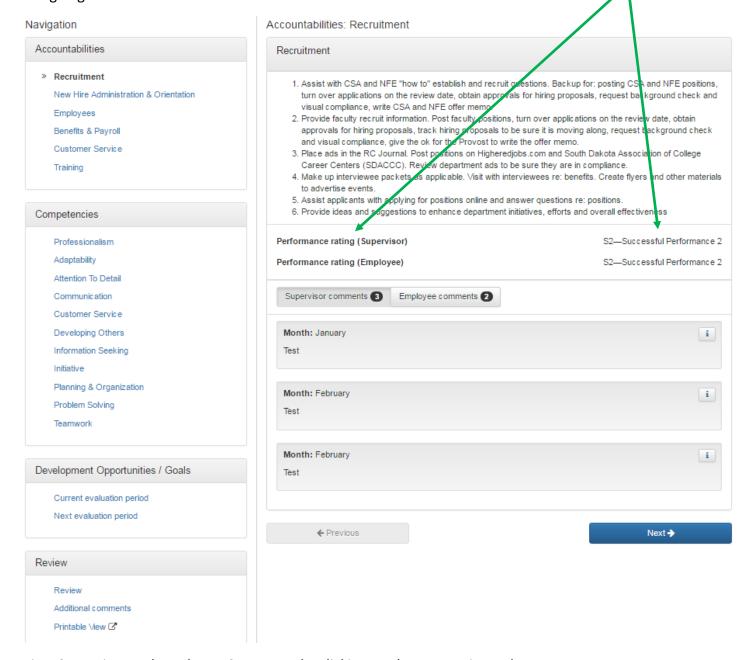


This provides a final summary of all ratings and count of comments submitted. To view each Accountability or Competency, click on the link in the left column.



Click <u>Additional Comments</u> or <u>Comments and signature</u> to view Employee and Supervisor comments, and sign.

View of individual Accountability or Competency with Supervisor and Employee Comments and Ratings prior to signing:



View Supervisor and Employee Comments by clicking on the appropriate tab.

To move to another Accountability or Competency, either click on the link in the left column or "Previous" and "Next" buttons at the bottom of the page.

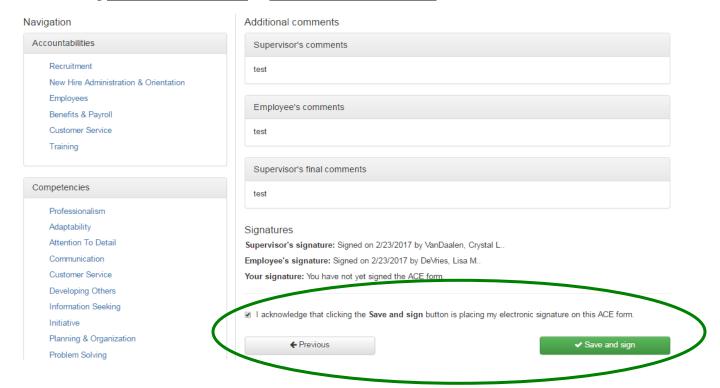
Click the hyperlinks to view <u>current period</u> and <u>next period</u> Development Opportunities /Goals.

The Review link or "Go Back" button takes the Next-Level Supervisor back to the summary screen.

The <u>Printable View</u> function allows Next-Level Supervisor to print the employee's ACE Form; includes Supervisor and Employee comments/ratings.

Final Comments and Signature:

After clicking Additional Comments or Comments and signature, review comments.



Check the Acknowledge box.

Click Save and Sign.

The Supervisor tab will show this ACE Form under Completed ACE Forms.

